



Cornwall's secret world
of play and trains



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**A pre-arrival guide
of what to expect
during your visit to Lappa Valley**



Introduction



We are really pleased that you are coming to, or considering a visit to Lappa Valley.

This pre-arrival guide contains a visual story as well as written information about what to expect during your visit to Lappa Valley.

We hope you find this pre-arrival guide useful and informative.

Should you have any further questions, please don't hesitate to get in touch by either calling 01872 510317 or email info@lappavalley.co.uk



Car Park



Accessible Parking

- There are several designated blue badge car parking spaces marked by signs which are 50m from the main entrance.
- The 300 space car park is made up of a hardcore surface with some uneven surfaces/areas.
- There is flood lighting around the car park.
- The car park is on a slight gradient.
- On busy days, we open our additional parking, situated 600m from the entrance. This is a grass field with uneven surfacing.
- *From this point, you may hear the whistles/horns of the trains arriving/leaving the station.*



The path to the Ticket Office



- The path commences as you walk under the sign welcoming you to Lappa Valley. Many visitors like to have a photograph under the sign!
- The path from the car park to the ticket office is surfaced using a mixture of paving slabs, surrounded by gravel matting.
- There is a wishing fountain on the right hand side and wildlife pond on the left.
- There is a post and rope fence between the path and the grass embankment to the wildlife pond. There is a timber fence between the path and railway line which runs adjacent.
- The path is on a slight gradient.



The Ticket Office



- The Ticket Office is situated on the ground floor with step-free access.
- The Ticket Office floor is level and carpeted throughout.
- The Ticket Office is lit evenly with overhead lighting.
- The counter is accessible with no glass screens.
- There are several shelves of merchandise for sale at this point, as well as cold drinks and ice creams.



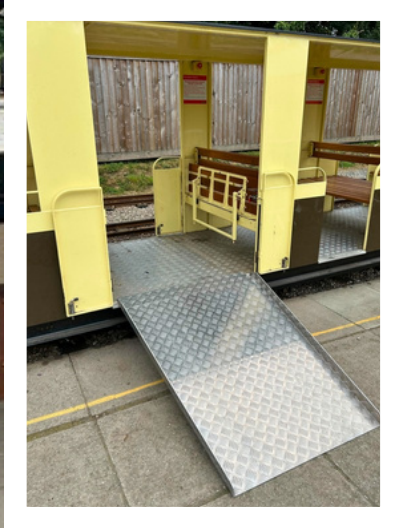
Benny Halt Station



- Benny Halt has surfaces made up primarily of paving slab pathways, gravel matting, grass matting and grass lawns, but there is some uneven surfaces.
- A play area is located here.
- Two unisex toilets and baby change facilities are available and one wheelchair accessible toilet.
- On busier days, a queue line may be in operation which will be made of crowd barriers and accessed via the play area. Level access to the platform will be maintained for non-ambulant guests or those with limited mobility.
- The platform has a painted yellow line which is not to be crossed unless boarding the trains.



The Train to the Leisure Park



- All of our trains are made up of at least one low floor carriage.
- Trains are boarded by means of a step up from the platform onto the carriages.
- A ramp is available at both stations for use loading wheelchairs and a wagon is in each train for pushchairs / mobility scooters.
- The trains will be hauled by either a steam or diesel locomotive.
- Before departure, a safety announcement will be played on the public address system.
- For the quietest trip, we advise riding towards the rear of the train.
- Some of our heritage carriages have doors, which are closed by means of a slam latch, or slide bolt. Our newer, modern carriages do not have doors and are bigger, lighter and airy.
- The journey will take between 8-10 minutes.
- On busier days, we will run two trains and you will pass the other train half way up the line near Metha Bridge.



Arriving at East Wheal Rose



- The platform at East Wheal Rose is a busy environment when trains arrive.
- The platform is surfaced using a mixture of paving slabs and gravel.
- The Gift shop is located directly next to the platform.
- The platform is level.
- The electric car track is situated next to the main platform.
- A welcome announcement will be played over the public address system for the arrival of each train.



Pathways around the Park



- Pathways around the park are surfaced using either Tarmac, Paving Slabs, Gravel (and gravel matting) or Hardcore. The Musical Walk and Woodland Walk is naturally surfaced.
- The Musical and Woodland walk may not be suitable for pushchairs/wheelchairs.
- There are several gradients on some of the pathways around the park, however we have wheelchairs/mobility scooters available to borrow for the day.



Toilets and Facilities



- Unisex toilets are situated in the heart of the main park in a ground floor building. This building has an accessible toilet on the end. There is Baby Change available here to, just look out for the baby change icons on the doors.
- The Engine Shed is home to several unisex toilets on both the ground and first floor. There are accessible toilets on the ground and first floor.
- There is a changing places toilet on the ground floor in the Engine Shed. Please request a key from the main counter.
- Most of our toilets have touch free flush, taps and hand dryers.
- The flooring is a bonded easy clean surface.



Outdoor Play Areas



- East Wheal Rose is home to a majority of the outdoor play areas with equipment for all ages and abilities. Surfacing is comprised of between rubber matting, bark chipping, grass matting and sand.
- There is an electric car track (with concrete surfacing).
(additional charge applies)



Musical & Woodland Walks



- The Woodland Walk is surfaced with natural material from the ground. The Woodland Walk is not suitable for wheelchair or pushchairs.
- The Woodland Walk is uneven and there are some gradients.
- The Musical Walk is surfaced using hardcore / grass.
- The Musical Walk is uneven, but is accessible to wheelchairs/pushchairs.



Pedalo Swans



- The boating lake is accessed by a tarmac pathway.
- The Pedalo Swan dock is a tarmac surfaced area.
- The Pedalo Swans are accessed via a step down into the boat.
- Staff are on hand to assist with boarding/ disembarking.
- The Railway runs beside the boating lake and the whistle/horns are sounded as the trains approach the station.
- The Pedalo Swans are not wheelchair accessible.



Adventure Golf



- The golf is surfaced using Astro turf / grass.
- The course is accessed via a tarmac pathway.
- There are some gradients on the golf course.
- The golf course is accessible for wheelchairs/pushchairs.
- The main railway runs adjacent to the golf course which may present some associated noise.



Frisbee Golf



- The Frisbee Golf Course is accessed via an uneven gravel and grass path which goes over a level crossing of the Newlyn Downs Branchline.
- The Frisbee Golf Course is surfaced with grass.
- The ground is uneven in places and is graded.
- We do not recommend wheelchairs/pushchairs to go up to the Frisbee Golf Course.



The Lakeside Railway



- The Lakeside Railway is accessed via a fenced, gravel queue line.
- The Lakeside railway is a loud railway with lots of passenger engagement. Passengers are encouraged to call out the tunnel and other objects around the railway.
- There is a step up and over to get onto the train and you straddle the seats.
- The Journey takes approximately five minutes to complete two laps of the track.
- The platform is surfaced using paving slabs.
- The Lakeside Railway is not accessible for wheelchairs.



Newlyn Downs Branch Line



- The Newlyn Downs Branch Line is accessed via a tarmac pathway.
- The platform at Trebah Halt is surfaced using tarmac, Newlyn Downs by Paving Slabs.
- The journey is approximately five minutes up, five minutes at Newlyn Downs and five minutes back (15 minute return journey)
- You may choose to get off at Newlyn Downs and enjoy the picnic area, play area and paddling area.
- Newlyn Downs is the start of the Woodland Walk back to East Wheal Rose.
- Regretfully, The Newlyn Downs Branchline is not accessible by wheelchair.



The Engine Shed



- The Engine Shed is home to our main cafe, toilet facilities and soft play area.
- The Engine Shed is spread over two floors, with stairs and a lift.
- Step free access to the ground floor of the Engine Shed.
- The flooring is comprised of composite decking outside and a mix of floor tiles and carpet inside.
- The building brightly and evenly lit throughout with overhead and bulkhead lighting.
- The counter is accessible with only a glass display for cakes.
- The Engine Shed is normally busiest between 11.30am and 2pm.



Gift Shop



- The Gift Shop is a ground floor building,.
- Access is gained via a small graded ramp or the steps on the side of the building.
- The shop is lit unevenly with track mounted spot lighting.
- The flooring is a mixture of lino surfaces.
- The counter is accessible with no glass screens.
- The gift shop is normally busiest during the arrival of trains and in the afternoons after 2.00pm.



The Crib Hut



- The Crib Hut is accessed via the undercover seating area at the top of the main park.
- The flooring is made of ceramic tiles.
- There is a mixture of spot and ceiling mounted lighting. The area is brightly and evenly lit.
- The Crib Hut is normally busiest in the afternoons after 1.00pm.



The Lappa Valley Story



- Lappa Valley Story is a ground floor building accessed via the brick path maze area.
- There is some small steps to get onto the decked area instantly out of the building entrance.
- The room is evenly lit with overhead lighting.
- The flooring is an even lino surface.
- There is a television in the room displaying a audio visual story of Lappa Valley.



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