



Birthday Parties

Terms and Conditions of Booking

By booking a Birthday Party at Lappa Valley, you agree to abide by the following Terms & Conditions

1. Please note, party booking deposits are non-refundable (see note 3 for exceptions) but are transferable to another date (within 60 days) subject to availability. In the event that this is not possible to change your booking date (due to other dates being fully booked) then you will be deemed to have cancelled the booking, therefore will lose your deposit.
2. A birthday party deposit of £30.00 is required at the time of booking. This will be due via cash, credit or debit card or BACs at the time of booking. By paying this you are accepting these booking Terms and Conditions. If the deposit is not paid, then the date may be given to another booking.
3. The balance of the party booking must be settled five days prior to the party date. Failure to do so will likely result in the booking being released to other customers and you will be deemed to have cancelled your party, losing your non-refundable deposit.
4. Cancellations. Lappa Valley will endeavour to accommodate any alteration of date, subject to availability. However, should you cancel your party, you will lose your non-refundable deposit. If you have paid the balance of your party and cancellation is within 5 days of your party date, you will lose both your deposit and balance.
5. Any amendments to a birthday party booking must be notified at least 5 days prior to the birthday party date. We cannot guarantee amendments within the 5 days leading up to the party date.
6. Should you need to move your party booking then there is currently no administration fee.
7. Menu selections and guest lists must be sorted and sent to Lappa Valley 5 days prior to your party date. Failure to do so will result in a menu being selected by our Food & Beverage team for your party.
8. The party organiser should inform Lappa Valley of any relevant allergies as soon as reasonably possible, at the time of booking, and no later than 5 days prior to the birthday party date.
9. It is the responsibility of the party organiser to provide any additional decorations not already provided by Lappa Valley, party bags and cake(s). Any decorations, party bags and cake(s) brought to the premises prior to the party and held at Lappa Valley will remain the property of the party organiser. Whilst full care will be taken to ensure that your property will remain safe and secure, Lappa Valley cannot accept responsibility for any loss or damage caused.
10. Please note that the children remain the responsibility of the adults in the party and reasonable supervision is always required.
11. It is the responsibility of the party organiser to ensure that any additional decorations (balloons, bunting, banners etc) is removed at the end of the party. Failure to do so may incur an additional cleaning charge.